

FULL AUDIT TRAIL OF CHEQUE FUNDS RECEIVED



ParsleyBox

Its' all about choice... Parsley Box turn to TALL during COVID-19 lock down

Executive Summary

As the demand for home delivered meals using quality ingredients has grown so Parsley Box has seen its customer base expand since the company started back in 2017. TALL were first contacted by John Swan, Parsley Box CFO, following a recommendation by the Royal Bank of Scotland to provide a quotation for an entry level Banking Assistant solution.

- Parsley Box receive from 4,000 to 5,000 cheques per month
- Received cheque is read on both sides to capture MICR codeline and amount details on the face, and Parsley Box cheque processor identifier endorsement on rear
- Optional feature involves auto-populating database fields for subsequent customer payments.

Challenges

From the original enquiry, the TALL Group provided further information to enable Parsley Box to cope with the up-turn in cheque receipts, and then establish how the Banking Assistant application could be integrated into the Parsley Box operating systems. Having agreed the specifications for the system, the application went live in the middle of May 2020. However, due to COVID-19 lock down restrictions in place, TALL personnel were not able to visit the Parsley Box site in Edinburgh. Therefore, the TALL installation of the Banking



Assistant system was completed remotely, a major benefit to both organisations under the prevailing pandemic restrictions.

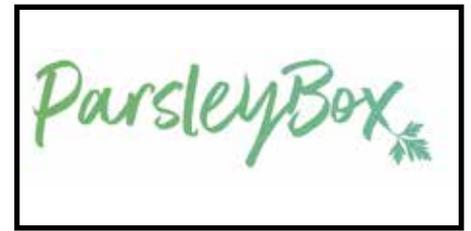
"We have been impressed with the way in which the TALL Group have gone about the installation and commissioning of their Banking Assistant solution particularly as we were faced with lock down restrictions.

As we have witnessed incredible growth in our offerings during the crisis, so the background administration and processing of payments has also increased. Banking Assistant is going to provide us with the facility to manage our payment receipts as we move forward providing us with complete flexibility for the future."

John Swan, CFO, Parsley Box



The TALL Group of Companies
TALL Security Print Limited
Checkprint Limited
DLRT Limited



How the TALL Group have helped

TALL Banking Assistant provides a full audit trail of funds received into the business by cheques to speed up the banking process. Cheques are scanned on-site using a model TS240 state-of-the-art cheque scanner supplied as part of the Banking Assistant solution. The TS240 is a high-speed automatic feed cheque scanner. The integral automatic feed allows batches of cheques to be processed with all MICR codeline and amount details captured. The scanner also reads both sides of the cheque to capture images of the front and rear, a feature which Parsley Box needed as they endorse the rear of each cheque with a series of codes that identify the processor. This feature also allows for faster resolution of customer enquiries using the comprehensive database and image search facility built into the system. An XML file export facility provides the option of transferring this comprehensive database into corporate accounting systems for added analysis.

An optional feature used by Parsley Box to speed up cheque processing involves Banking Assistant auto-populating fields in the database for subsequent customer payments. Once the first received cheque details are captured then further cheque receipts from that customer are recognised and their details automatically infilled in the system saving processing time.



Results & Future Plans

The TALL Group has helped Parsley Box to streamline cheque processing routines through the introduction of the TS240 cheque scanners, cut processing time, which has led to improved payment processing and potential savings in administration within the organisation.

Benefits include: -

- Automated reconciliation and tracking of cheque payments
- Time saved in received cheque processing at Head Office
- Reduced administration and payment processing costs
- Auto-population of form fields in Banking Assistant highlights

Using the Banking Assistant solution, Parsley Box and TALL are able to manage and streamline the flow of cheques received at the Edinburgh Head Office location. As the number of cheques increases, the Banking Assistant solution can be adjusted to take account of these increases and ensure that Parsley Box continues to go from strength to strength as it focuses on supporting, promoting and celebrating independent living by delivering wholesome tasty meals that are nutritionally balanced and all made in the UK.

"I am delighted that our dedicated solution sales team, working in conjunction with the Group IT function, have managed to get 'close' to Parsley Box to facilitate this solution and we look forward to supporting them through their journey as their business grows and develops."

Martin Ruda, Managing Director, The TALL Group

